

FACTS WHAT DOES THE EXCHANGE STATE BANK DO WITH YOUR PERSONAL INFORMATION?

Why? Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

What? The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and Insurance Applications
- Account Balances and Account History
- Credit Worthiness and Credit History

When you are *no longer* our customer, we continue to share your information as described in this notice.

How? All financial companies need to share customer's personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customer's personal information; the reasons **The Exchange State Bank** chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does The Exchange State Bank share?	Can you limit this sharing?
For our everyday business purposes – Such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes – To offer our products and services to you	Yes	No
For joint marketing with other financial companies	No	We Don't Share
For our affiliates' everyday business purposes – Information about your transactions and experiences	No	No
For our affiliates' everyday business purposes – Information about your creditworthiness	No	No
For non-affiliates to market to you	No	We Don't Share

Questions? Call (319)854-6104 or go to www.theexchangestatebank.com.

Who we are

Who is providing this notice?

The Exchange State Bank

253 Broadway, P.O. Box 39, Springville, IA 52336

What we do

How does The Exchange State Bank protect my personal information?

To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.

How does The Exchange State Bank collect my personal information?

We collect your personal information, for example, when you

- Open an account or Apply for insurance
- Apply for a loan, ATM, Debit or Credit Card
- Make deposits or withdrawals from any **The Exchange State Bank** account(s)

Why can't I limit all sharing?

Federal law gives you the right to limit only

- Sharing for affiliates' everyday business purposes – information about your creditworthiness
- Affiliates from using your information to market to you
- Sharing for non-affiliates to market to you

State laws and individual companies may give you additional rights to limit sharing.

Definitions

Affiliates

Companies related by common ownership or control. They can be financial and non-financial companies; such as:

- Country Bancorporation

Non-affiliates

Companies not related by common ownership or control. They can be financial and non-financial companies.

- **The Exchange State Bank** does not share non-public information with non-affiliates.

Joint marketing

A formal agreement between non-affiliated financial companies that together market financial products or services to you.

- **The Exchange State Bank** does not participate in any joint marketing relationships.

Other important information